



County Commission

400 East Locust Street, Room 201
Union, MO 63084

Working Session

<http://www.franklinmo.org/>

MINUTES

Angela Gibson

Thursday, December 5, 2019

1:00 PM

Commission Conf. Room

I. Call to Order

Attendee Name	Present	Absent	Late	Arrived
Second District Commissioner Dave Hinson	<input checked="" type="checkbox"/>			1:00 PM
First District Commissioner Todd Boland	<input checked="" type="checkbox"/>			1:00 PM
Doug Trentmann, Collector	<input checked="" type="checkbox"/>			1:00 PM
Larry Sikes, AQM	<input checked="" type="checkbox"/>			1:00 PM
Dave Hagedorn, AQM	<input checked="" type="checkbox"/>			1:00 PM
Tom Copeland, Assessor	<input checked="" type="checkbox"/>			1:00 PM
Lori Ruby Wright	<input checked="" type="checkbox"/>			1:00 PM
Darlene Snodgrass	<input checked="" type="checkbox"/>			1:00 PM
Angela Gibson, Executive Assistant	<input checked="" type="checkbox"/>			1:00 PM

II. Meeting to discuss 2017-2018 Assessments

At 1:02 PM Tom Copeland and Darlene Snodgrass explained the system isn't functioning properly from transmitting values/bills from the Assessor to Collector leading to failures or rejections in the process. Darlene explained the dilemma is the tax payer goes to the Collector to pay their bill and when it hasn't been received the taxpayers have to go back to Assessor causing frustration and confusion among the offices. Larry Sikes explained the original software data is creating the issue due to the lack of consistency. Dave Hagedorn suggested there would need to be a trigger in real-time that identifies an issue with transmission or rejections in the process. Larry looks at the report at the beginning and end of day to see if everything has been transmitted successfully. Another person could be trained to run and review the report as a backup for Larry.

AQM will create a real-time notification in the system to send to Darlene Snodgrass and Doug Trentmann when there are transmission failures.

Darlene requests Doug Trentmann, Collector, inform and educate his personnel of the appropriate direction to offer the general public.

III. Adjournment

Having no further discussion the meeting adjourned at 1:45 PM.